



Terms and Conditions of Service

Cardinal Couriers Ltd.

May 1, 2024



CARDINAL COURIERS LTD. TERMS & CONDITIONS OF SERVICE

Effective: May 1, 2024

PRINCIPLE APPLICATION OF TERMS AND CONDITIONS

All products and services provided by Cardinal Couriers Ltd. ("Cardinal"), including those provided through agents or subcontractors, are subject to and governed by these Terms and Conditions and the terms and conditions set out on the waybill. The customer agrees to all of the provisions contained on the waybill and herein. The provisions of this agreement shall be binding on both Cardinal and the customer. In the event of an inconsistency between these Terms and Conditions and the terms and conditions set out on the waybill, these Terms and Conditions will govern. When shipments are prepared using an alternative automated shipping system, these Terms and Conditions are deemed to be incorporated into the waybill generated by any such automated shipping system.

Any failure by Cardinal to enforce or apply any provision of these Terms & Conditions does not constitute a waiver of that provision and does not otherwise impair Cardinal's right to enforce or apply such provision at any time. These Terms & Conditions supersede all previous Terms & Conditions, service guides, amendments, supplements, and other prior statements, whether written or oral.

These Terms and Conditions are subject to change by Cardinal without notice, and the customer is bound by any changes. The most recent Terms and Conditions, including all rates and charges described in the Terms and Conditions, may be obtained by calling Cardinal at 1-800-387-3199 or may be viewed at www.cardinalcouriers.com.

DETERMINE YOUR WEIGHT

Establish the total weight of your shipment by adding together each package's incremental weight and rounding up to the nearest whole number (i.e. 15.0 lbs rounds up to 14 lbs).

- To determine the Actual Weight, weigh each package on a scale and round a fractional weight up to the next whole pound.
- Determine the Dimensional Weight by multiplying the package length by the width by the height. Calculate the Dimensional Weight of the package by completing the following formula; length x width x height (in inches) of each package and dividing by 115. (i.e. 21 x 21 x 21 = 9,261 divided by 115 = 80 lbs. cubed weight).
- Compare the package's Actual Weight to the Dimensional Weight. The greater of the two is the Chargeable Weight for the package.
- For a multiple-package shipment, add the greater of each package's Dimensional Weight or Actual Weight before rounding to get a total weight. Round a fractional total weight up to the next whole pound. This rounded total is the total Chargeable Weight for the shipment.

DIMENSIONS

The maximum overall length of any piece is 192 inches and the maximum overall size (length plus girth) is 144 inches. (Measurement of length plus girth is calculated as follows: length + (2 x height) + (2 x width). Any piece over 48 inches in length is subject to a Special Handling Surcharge.

MAXIMUM WEIGHT PER PIECE HANDLED

The standard maximum Chargeable Weight per piece is 75 lbs. Any pieces tendered weighing more than this limit will be subject to a Special Handling Surcharge, applied to each piece. In the event that a shipment and/or piece(s) tendered to a vault location exceeds the applicable Chargeable Weight, delivery shall be rescheduled for delivery during regular business hours on a standard business day. Additional charges will apply.

Pieces or shipments which exceed the applicable Chargeable Weight are not eligible for Cardinal's Limited Delivery Guarantee. It is the shipper's responsibility to advise the receiving party that a heavy weight shipment/piece(s) will require assistance at the receiving end to effect delivery.

RIGHT TO REFUSE SHIPMENTS

Cardinal reserves the right to refuse any shipment which, in the sole judgment of Cardinal, may soil, taint, or otherwise damage other merchandise, property or equipment, or which is economically or operationally impractical to transport, or which is improperly packed, wrapped or labelled or which does not comply with these Terms and Conditions.

MAXIMUM WEIGHT PER SHIPMENT

The total maximum Chargeable Weight per shipment is 440 lbs. Any shipments tendered to weigh more than this limit will be subject to a Special Handling Surcharge, per shipment to accommodate special handling.

NON-CONVEYABLE

Each piece not capable of travelling on our conveyor system and requiring manual handling will be subject to a Special Handling Surcharge, applied to each piece. The additional charge will be applied when shipping items that require special handling, including, without limitation:

- (1) non-packaged items;
- (2) items not fully encased in a suitable shipping container (e.g., tires, mufflers, tailpipes, pails, trailer hitches, shovels, shrink wrapped items, etc.);
- (3) overweight/oversized items which:
 - a. weigh more than 50 lbs., or
 - b. equal or exceed 48 inches in length; and
- (4) items which, due to their nature (size, shape, packaging, contents), are deemed by Cardinal, in its sole discretion, to be unsuitable for sorting and/or handling using Cardinal's conveyor systems (e.g. liquids, pails, wooden or metal crates, etc.).

Any piece(s) exceeding the maximum 144 inches overall size will be subject to an Oversize Surcharge and will also be subject to a minimum Chargeable Weight of 90 pounds per piece. Special Handling Surcharges will not be assessed when the Oversize Surcharge is applied.

The assessment of surcharges, fees or other amounts by Cardinal in respect of a particular shipment or piece will in no way affect the Cardinal maximum liability stated in these Terms and Conditions or the categorization of a shipment being considered "At Shipper's Risk".

SHIPMENT ACCEPTANCE POLICY

Packaging- Courier Shipments

The Shipper must ensure that proper packaging is used and that contents of shipments are adequately and securely packed, wrapped, and cushioned for safe transportation.

Corrugated packaging for retail display, plastic casing, aluminum casing or other types of external casing should be protected by outer packaging to facilitate transportation and handling through the Cardinal distribution system which may result in soiling, marking, scuffing or application of adhesive labels.

Cans and Pails

Lid clips or lock rings must be used on all sizes of paint cans. Locking lids must be used on all sizes of pails

Cardinal will not be liable for delay, damage to or loss of goods caused or contributed to by defects or inadequacy of the packaging used by the Shipper or for damage to or loss of the packaging used by the Shipper.

Freight (Express LTL) Shipments

The maximum weight per pallet for unattended delivery of a Freight Shipment shall not exceed 2,000 lbs. (approx. 910 kg). For attended delivery (unload via forklift) the maximum weight per pallet shall not exceed 4,000 lbs. (approx. 1,820 kg.) Cardinal reserves the right to limit quantities of pallets per shipment for pick-up or delivery. Additional charges may apply for attended delivery.

All pieces in a Freight Shipment must be secured to one or more pallets with stretch wrap. Freight Shipments secured to a skid with stretch wrap, without Pieces encased in a suitable shipping container/package, will travel at the Shipper's Risk. Pallets must be free of damage or defect. Items secured to a pallet should not hang over the edge of the pallet and there should be no space between articles on a pallet. Items stacked on a pallet should be stacked with heavier items on the bottom, and top loaded with lighter items.

The maximum height applicable per pallet in a shipment is 84 inches. If a pallet in any shipment cannot be stacked, or has a height of 60 inches or more, or a width of 49 inches or more it shall be assessed a height or width of 96 inches.

Any Freight Shipment that occupies a length of 10 ft or more of truck/trailer space shall be assessed a weight of 1,000 lbs. per linear foot.

TAILGATE DELIVERY

A Tailgate Delivery Surcharge shall apply per shipment, on pick-up and/or delivery, if: (a) the shipper and/or receiver requests the use of a power tailgate; and/or (b) the shipper or receiver does not have an appropriate shipping/receiving dock to ensure the safe handling of the shipment.

REDELIVERY - (OVERSIZE ITEMS, SKID DELIVERIES)

In the event that any piece is deemed to be too large for delivery into a vault and/or the receiver has not provided approval/authorization for a suitable delivery alternative, Cardinal will reattempt delivery during regular business hours. An additional Non-Vault Surcharge shall be applied to any courier shipments, or an additional Skid Re-Delivery Charge shall be applied to any skid deliveries.

DANGEROUS GOODS

Any dangerous goods transported by Cardinal must comply with all the provisions of the Canadian "Transportation of Dangerous Goods Act" and other applicable laws including all applicable regulations. A Dangerous Goods Surcharge shall be applied to each shipment which contains any dangerous goods. Contact our Customer Service department for clarification on which dangerous goods we handle. All dangerous goods must be declared in writing to Cardinal prior to shipment.

RESTRICTED GOODS

Cardinal reserves the right to restrict the handling within its system of the items listed below:

- Human remains in any form;
- Live animals, birds or insects, live plants or cut flowers;
- Currency (including cash or coins) or other bonds, gift certificates, etc.;
- Fish, seafood, or meat (fresh or frozen);
- Tobacco or alcohol;
- Firearms or weapons of any kind;
- Perishables;
- Explosives and fireworks;
- Pornography;
- Drugs prohibited by law.

You must advise Cardinal in writing of the existence of such goods prior to shipment. Cardinal does not assume any liability for these shipments including that Cardinal will not accept any claims for loss, damage or delay of shipments containing any of such goods.

AT SHIPPER'S RISK

The following items are not well suited for Cardinal's distribution and sorting systems and are therefore subject to a high risk of damage and other risks. Cardinal does not assume any liability for shipments (including that Cardinal does not accept any claims for loss, damage or delay of shipments) containing any of these items:

- glass and/or glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass, plasma screens and any other commodity with a similarly fragile nature;
- antiques and/or collectors' items;
- liquids and/or gels;
- jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semi-precious, cut or uncut);
- precious metals including, but not limited to gold and silver;
- items requiring temperature control;
- perishables and confectionery products;

- unpackaged items and/or privately packaged items (i.e. items not in manufacturer's original packaging); and
- any items not packaged in accordance with Cardinal's shipment acceptance policy

DECLARED VALUE/LIMITED LIABILITY

Cardinal's liability for loss or damage is limited to \$2.00 per pound, to a maximum of \$100 per shipment, computed on the total Chargeable Weight of such shipment, unless a higher value is declared in the space on the waybill at the time of pickup and the sender has paid any applicable surcharge. In the event that a declared value has not been entered, the Shipper declares the actual value to be no greater than \$100 per shipment. Additional declared values beyond \$100 will be charged a Declared Value fee per \$100 or part thereof. The maximum allowable declared value is \$5,000 per shipment. Certain commodities are restricted or prohibited: see "Restricted Goods" and "At Shipper's Risk", and therefore Cardinal assumes no liability whatsoever for shipments which contain any such goods.

In no event will Cardinal be liable for special, incidental, consequential, or indirect damages, or for loss of business, profits or income, whether or not Cardinal had knowledge that such damages might be incurred and regardless of the reason or cause of action. In any event, the liability of Cardinal for any reason and upon any cause of action shall be limited to a refund of the fees paid for the shipment giving rise to the claim except for liability for loss or damage which shall be limited as described in these Terms and Conditions.

You should contact an insurance agent or broker if insurance coverage is desired. **CARDINAL DOES NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.** For greater certainty, the declared value surcharge does not constitute insurance but rather an increase in Cardinal's limitation on liability.

FREIGHT CLAIMS

Cardinal must be notified of a claim within 24 hours of the delivery date. The final statement of the claim must be filed within nine (9) months of the delivery date. Please call 1-800-387-3199 to file a claim. Upon receipt of a proper claim form accompanied by the waybill, manifest and invoice, Cardinal will acknowledge the receipt of the claim in writing to the claimant within thirty (30) days. **Under no circumstances shall freight claims or other amounts be offset against transportation charges owed to Cardinal.**

Notwithstanding any other provision of these Terms and Conditions, the maximum liability for loss of or damage to a shipment, regardless of the declared value entered in the appropriate field of the waybill, shall not exceed the lesser of:

Cardinal's maximum liability set out in these Terms and Conditions;
the depreciated market value of the goods;
the replacement cost of the goods to the claimant; or
the cost of repairing the goods.

Cardinal will not be liable for, nor shall any adjustment, refund or credit of any kind be made for any loss, damage, delay, mis-delivery, non-delivery, caused by or resulting in whole or in part from:

- a. Cardinal's inability to provide a copy of the delivery record, a copy of the waybill or a copy of the signature on delivery.
- b. Cardinal's failure to comply with any package orientation graphics (i.e. "This Side Up" text or Graphics), "Fragile" and/or "Glass" labels, or any other special instructions on a shipment.

Claims with a value less than \$20.00 will not be honored or processed.

DAMAGE INSPECTIONS

Cardinal retains the right to inspect any shipment that is subject to a damage claim. If, at the time the damage claim is submitted, Cardinal requests that the shipper or receiver retain the shipment and packaging for inspection, the shipment and packaging must be held for inspection by Cardinal until such a period that the claim is concluded. Failure to retain the shipment and packaging for inspection or disallow reasonable access for any inspection may result in the claim being denied by Cardinal in its discretion, and if the claim is denied by Cardinal, Cardinal shall not have any liability for the shipment.

DISPOSAL OF PACKAGES OR PALLETS

Cardinal reserves the right, without prior notification to the shipper or receiver, to dispose of any damaged package(s) or pallet(s) and its entire contents or the contents of a damaged package or pallet if, at Cardinal's sole discretion, the

contents or packaging may cause harm to any Cardinal employee, the public, or damage to other customer packages, pallets, Cardinal equipment or facilities.

C.O.D. CLAIMS

You must notify Cardinal within 14 days of delivery date if you do not receive C.O.D. funds. The final statement of the claim must be filed within nine (9) months of delivery date. **Under no circumstances shall C.O.D. claims be offset against transportation charges or other amounts owed to Cardinal.**

Cardinal's liability in the event of loss, theft, damage, or delay for the remittance of C.O.D. payment collected on behalf of the shipper, regardless of the manner in which that loss, theft, damage or delay occurs, or for failure to collect payment at the time of delivery, or if the payment collected is incorrect, is limited to a refund of the C.O.D. fee paid for the service.

RATE QUOTATIONS

Any verbal or written rate quotation provided by Cardinal before the shipment has been tendered is an estimate only. The final rate will depend on several factors, including, but not limited to, the actual weight, type of service requested/available, dimensional weight and/or special handling fees, redelivery fees, or any other surcharges or other amounts in effect at the time of shipping. Cardinal will not be liable for, nor will any adjustment, refund or credit of any kind be made, as a result of any discrepancy in any rate quote provided prior to the shipment being tendered to Cardinal and invoiced to the billing party.

TERMS OF PAYMENT

Payment of services is due upon receipt of invoice. There will be an additional charge of 2.0% per month (24% per annum) for unpaid invoices after 30 days.

NON-SUFFICIENT FUNDS ("NSF") CHARGES

Cardinal, at its sole discretion, may charge an additional fee of \$100.00 to customer as a result of any NSF cheques

PAYMENT OF CHARGES FOR SHIPMENTS

Unless otherwise indicated shipping charges will be billed to the shipper. The shipper agrees to guarantee payment of all charges in the event of non-payment by the receiver or the third party.

CREDIT AND PAYMENT TERMS

Notwithstanding the above, Cardinal reserves the right, at its sole discretion, to

- a. extend credit privileges to any Customer that Cardinal determines is creditworthy and
- b. revoke any granted credit privileges to, or amend payment terms of, any Customer including any current account Customers, where Cardinal has any reason, as determined by Cardinal, to be concerned about the Customer's continued creditworthy status.

If Cardinal elects to withdraw credit privileges or amend any payment terms, Customer will be required to comply with the revised payment terms as established by Cardinal, at its sole discretion, to address past-due balances and/or future services as a condition of continued use of any Cardinal services, regardless of whether services are billed to the customer or any other party. Cardinal may elect to reestablish, or refuse to reestablish, credit privileges at its sole discretion.

Cardinal reserves the right, at its sole discretion, to:

- a. apply payments made by a Customer to any unpaid invoice issued on the Customer's account.
- b. withhold or apply any pending approved claims payments amount towards any unpaid invoices

The Customer agrees to be responsible for all costs incurred by Cardinal in obtaining or attempting to obtain payment for services rendered, including, but are not limited to, legal fees, collection fees, interest and court costs.

LIMITED DELIVERY GUARANTEE

Cardinal at its sole discretion, shall reimburse a portion of or the shipping charges for shipments delivered late, to regular vault customers, upon a written request from the sender within 15 days of service failure. This guarantee does not apply to:

- shipments delayed due to causes beyond Cardinal's control;
- packages that require special handling;
- shipments of dangerous goods or goods described in "Restricted Goods" or "At Shipper's Risk"; and
- packages/shipments that are oversized or overweight

Cardinal reserves the right to fully suspend any delivery guarantees due to any Force Majeure event or any event that may cause unusual high volumes.

MINIMUM BILLING

All invoices are subject to a minimum billing charge of \$35.00, inclusive of freight charges.

CUBE / REWEIGH

Cardinal reserves the right to cube and reweigh shipments and items for proper Chargeable Weight despite the declaration of weight on the shipping document. All skid freight shipments are subject to cube and reweigh by Cardinal.

ADDRESS CORRECTION

If Cardinal is unable to initially deliver any shipment because of an incorrect address, we will make a reasonable effort to determine a correct address. The shipper will be notified of the correction and an additional charge will be applied for delivery (or attempted delivery). Cardinal assumes no responsibility for the inability to complete delivery under such circumstances.

MISSING / INVALID ACCOUNT NUMBER

An additional charge will be incurred if the account number for the bill-to party is missing or invalid.

REBILLING

A rebilling charge will be applied for invoices that are to be recreated and/or re-billed due to shipper's errors.

For collect or third-party shipments, if the receiver or third party selected by the shipper refuses to pay for the shipping charges on any shipment, an additional charge will be billed to the shipper in addition to the original shipping charges.

NON-VAULT CUSTOMERS

A non-vault surcharge will be applied when shipping to or from a customer that does not have a Cardinal vault or alternative unattended delivery options.

FUEL SURCHARGE

Cardinal reserves the right to institute a fuel surcharge on all shipments, without prior notice. This surcharge will be applied for such periods as Cardinal deems necessary and is based on the FCA indices. Current details on the Fuel Surcharge are available at www.cardinalcouriers.com or by calling 1-800-387-3199.

MAXIMUM PIECES PER SHIPMENT

Cardinal will handle a maximum of 4 pieces per shipment. Any additional pieces, greater than 4, destined from the same shipper to the same consignee on the same date of shipment must travel on a separate waybill.

MAINTENANCE CHARGE FOR VAULTS

Cardinal will charge a monthly maintenance charge per vault installed in order to maintain up-keep on vaults. Please refer to the Cardinal Couriers Limited, Vault Agreement for additional details.

UNATTENDED DELIVERIES (SIGNATURE NOT REQUIRED)

A signed proof of delivery will not be supplied in the event of a delivery to a Cardinal vault or any other unattended delivery method. The shipper, receiver or any third party shall release, and defend, indemnify and hold harmless Cardinal from and against claims, losses and damages including indirect and consequential damages arising from these unattended deliveries.

SPECIAL HANDLING AND EVENTS BEYOND CARDINAL'S CONTROL

Cardinal shall not be liable for any loss, damage, delay, non-delivery, misdelivery or failure to deliver regarding any shipment which requires special handling or does not comply with these Terms and Conditions, or which is caused by events beyond Cardinal's control, including, but not limited to:

- any act, default or omission of the shipper or owner;
- inadequate or incorrect address on the waybill;
- acts of God, or acts of public enemies, public health crisis, war, terrorism, riots, strikes or labour disruptions;
- weather conditions; and
- mechanical delays.

EXTENDED AREA SURCHARGE

An additional charge set forth in the Cardinal Extended Area Surcharge listing, applicable to the shipment in effect at the time of shipping, may be applied to shipments picked up from or destined to certain extended areas. Cardinal's Extended Area Delivery Surcharge listings may be viewed at www.cardinalcouriers.com or obtained by calling 1-800-387-3199.

INTERLINE FEE

An interline fee shall be applied to shipments that require terminal transfers between the shipper origin point and the final mile delivery point. The fee shall be applied to the shipment based on the pick-up region servicing the shipper and the delivery region providing the final mile delivery.

CARDINAL COURIERS-SPECIALIZED SERVICES

SPECIAL HANDLING	\$28.35 per piece
OVERSIZE SHIPMENTS	\$50.00 per piece
TAILGATE DELIVERY	\$25.00 per shipment
REDELIVERY (OVERSIZE ITEMS, SKID DELIVERIES)	\$25.00 per Skid Shipment \$8.00 per Courier Shipment
NON-VAULT CUSTOMERS	\$13.20 per Shipment
DANGEROUS GOODS	\$54.95 per Shipment
DECLARED VALUE/LIMITED LIABILITY	\$9.75 per \$100 or part thereof
ADDRESS CORRECTION	\$8.50 per Shipment
MISSING / INVALID ACCOUNT NUMBER	\$8.50 per Shipment
REBILLING	\$10.55 per Shipment
MINIMUM BILLING All invoices are subject to a minimum billing charge of \$35.00, inclusive of freight charges.	
MAINTENANCE CHARGE FOR VAULTS Cardinal Couriers will charge a maintenance charge per month per vault installed in order to maintain up-keep on vaults.	\$28.00 per Month
MANUAL SHIPPING A charge will be applied to shipments processed using a manual bill of lading or for any electronic bill of lading that must be manually processed.	\$2.85 per Shipment
PAPER INVOICE FEE An additional charge will be applied for each paper invoice.	\$5.00 per Invoice

INTERLINE FEE

An interline fee shall be applied to shipments that require terminal transfers between the shipper origin point and the final mile delivery point. The fee shall be applied to the shipment based on the pick-up region servicing the shipper and the delivery region providing the final mile delivery.

RECEIVER REGION	SHIPPER REGION																			
	MISSISSAUGA	PETERBOROUGH	ESTRIE, LANAUDIÈRE, LAURENTIDES, MONTRÉGIE, MONTREAL	CAPITALE-NATIONALE, MAURICIE, APPALACHES, CENTRE-DU-QUÉBEC	BAS-SAINT-LAURENT & GASPÉSIE	SAGUENAY-LAC-SAINT-JEAN	COTE-NORD	ABTIBI TEMISCAMINGUE	SIMCOE, MUSKOKA, PARRY SOUND	BRANT, HAMILTON, NIAGARA, NORFOLK	LAMBTON, ELGIN, MIDDLESEX, OXFORD, PERTH	CHATHAM-KENT, ESSEX	HURON, GREY, BRUCE	NIPISSING	SUDBURY	TEMISKAMMING, COCHRANE	ALGOMA, THUNDER BAY, KENORA, RAINY RIVER	ALGOMA TO SAULT STE. MARIE	NORTHUMBERLAND, HASTINGS, HALIBUTON, FROTEAC, PRINCE EDWARD	OTTAWA, OUTAOUAIS, LANARK, PRESCOTT, RUSSEL, STORMONT, GLENGARRY
GTA, HALTON, WATERLOO	-	-	9.5%	10.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-
PETERBOROUGH, KAWARTHA LAKES	-	-	9.5%	10.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-
ESTRIE, LANAUDIÈRE, LAURENTIDES, MONTRÉGIE, MONTREAL	9.5%	9.5%	-	-	-	-	-	-	9.5%	9.5%	-	-	-	-	-	-	-	-	-	-
CAPITALE-NATIONALE, MAURICIE, CHAUDIÈRE-APPALACHES, CENTRE-DU-QUÉBEC	10.5%	10.5%	-	-	-	-	-	-	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-
BAS-SAINT-LAURENT & GASPÉSIE	11.5%	11.5%	-	-	-	-	-	-	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-
SAGUENAY-LAC-SAINT-JEAN	11.5%	11.5%	-	-	-	-	-	-	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-
COTE-NORD	11.5%	11.5%	-	-	-	-	-	-	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-
ABTIBI TEMISCAMINGUE	11.5%	11.5%	-	-	-	-	-	-	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-
SIMCOE, MUSKOKA, PARRY SOUND	-	-	9.5%	11.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-
BRANT, HAMILTON, NIAGARA, NORFOLK	-	-	9.5%	11.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-
LAMBTON, ELGIN, MIDDLESEX, OXFORD, PERTH	-	-	9.5%	11.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-
CHATHAM-KENT, ESSEX	-	-	10.5%	11.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-
HURON, GREY, BRUCE	-	-	10.5%	11.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-
NIPISSING	6.5%	6.5%	10.5%	11.5%	11.5%	11.5%	11.5%	11.5%	6.5%	6.5%	-	-	-	-	-	-	-	-	-	-
SUDBURY	6.5%	6.5%	10.5%	11.5%	11.5%	11.5%	11.5%	11.5%	6.5%	6.5%	-	-	-	-	-	-	-	-	-	-
TEMISKAMMING, COCHRANE	6.5%	6.5%	10.5%	11.5%	11.5%	11.5%	11.5%	11.5%	6.5%	6.5%	-	-	-	-	-	-	-	-	-	-
ALGOMA, THUNDER BAY, KENORA, RAINY RIVER	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-
ALGOMA TO SAULT STE. MARIE	7.5%	7.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	7.5%	7.5%	-	-	-	-	-	-	-	-	-	-
NORTHUMBERLAND, HASTINGS, HALIBUTON, FROTEAC, PRINCE EDWARD	-	-	-	-	-	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-
OTTAWA, OUTAOUAIS, LANARK, PRESCOTT, RUSSEL, STORMONT, GLENGARRY	-	-	-	-	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-

RECEIVER REGION	SHIPPER REGION																						
	LAMBTON, MIDDLESEX, OXFORD, PERTH	CHATHAM-KENT, ESSEX	HURON, GREY, BRUCE	NIPISSING	SUDBURY	TEMISKAMMING, COCHRANE	ALGOMA, THUNDER BAY, KENORA, RAINY RIVER	ALGOMA TO SAULT STE. MARIE	NORTHUMBERLAND, HASTINGS, HALIBUTON, FROTEAC, PRINCE EDWARD	OTTAWA, OUTAOUAIS, LANARK, PRESCOTT, RUSSEL, STORMONT, GLENGARRY	GTA, HALTON, WATERLOO	PETERBOROUGH, KAWARTHA LAKES	ESTRIE, LANAUDIÈRE, LAURENTIDES, MONTRÉGIE, MONTREAL	CAPITALE-NATIONALE, MAURICIE, CHAUDIÈRE-APPALACHES, CENTRE-DU-QUÉBEC	BAS-SAINT-LAURENT & GASPÉSIE	SAGUENAY-LAC-SAINT-JEAN	COTE-NORD	ABTIBI TEMISCAMINGUE	SIMCOE, MUSKOKA, PARRY SOUND	BRANT, HAMILTON, NIAGARA, NORFOLK			
GTA, HALTON, WATERLOO	-	-	-	6.5%	6.5%	6.5%	11.5%	7.5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
PETERBOROUGH, KAWARTHA LAKES	-	-	-	6.5%	6.5%	6.5%	11.5%	7.5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ESTRIE, LANAUDIÈRE, LAURENTIDES, MONTRÉGIE, MONTREAL	9.5%	10.5%	10.5%	10.5%	10.5%	10.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
CAPITALE-NATIONALE, MAURICIE, CHAUDIÈRE-APPALACHES, CENTRE-DU-QUÉBEC	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
BAS-SAINT-LAURENT & GASPÉSIE	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-	-
SAGUENAY-LAC-SAINT-JEAN	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-	-
COTE-NORD	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-	-
ABTIBI TEMISCAMINGUE	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-	-
SIMCOE, MUSKOKA, PARRY SOUND	-	-	-	6.5%	6.5%	6.5%	11.5%	7.5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
BRANT, HAMILTON, NIAGARA, NORFOLK	-	-	-	6.5%	6.5%	6.5%	11.5%	7.5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
LAMBTON, ELGIN, MIDDLESEX, OXFORD, PERTH	-	-	-	6.5%	6.5%	6.5%	11.5%	7.5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
CHATHAM-KENT, ESSEX	-	-	-	6.5%	6.5%	6.5%	11.5%	7.5%	6.5%	7.5%	-	-	-	-	-	-	-	-	-	-	-	-	-
HURON, GREY, BRUCE	-	-	-	6.5%	6.5%	6.5%	11.5%	7.5%	6.5%	9.5%	-	-	-	-	-	-	-	-	-	-	-	-	-
NIPISSING	6.5%	6.5%	6.5%	-	-	-	-	-	6.5%	6.5%	-	-	-	-	-	-	-	-	-	-	-	-	-
SUDBURY	6.5%	6.5%	6.5%	-	-	-	-	-	6.5%	6.5%	-	-	-	-	-	-	-	-	-	-	-	-	-
TEMISKAMMING, COCHRANE	6.5%	6.5%	6.5%	-	-	-	-	-	6.5%	6.5%	-	-	-	-	-	-	-	-	-	-	-	-	-
ALGOMA, THUNDER BAY, KENORA, RAINY RIVER	11.5%	11.5%	11.5%	-	-	-	-	-	11.5%	11.5%	-	-	-	-	-	-	-	-	-	-	-	-	-
ALGOMA TO SAULT STE. MARIE	7.5%	7.5%	7.5%	-	-	-	-	-	7.5%	7.5%	-	-	-	-	-	-	-	-	-	-	-	-	-
NORTHUMBERLAND, HASTINGS, HALIBUTON, FROTEAC, PRINCE EDWARD	-	6.5%	6.5%	6.5%	6.5%	6.5%	11.5%	7.5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
OTTAWA, OUTAOUAIS, LANARK, PRESCOTT, RUSSEL, STORMONT, GLENGARRY	-	7.5%	9.5%	6.5%	6.5%	6.5%	11.5%	7.5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

EXTENDED AREA SURCHARGE

When a delivery point is beyond the normal Cardinal service area, an Extended Area Surcharge may apply.

Locate the origin or destination location. If the postal code range is listed, the surcharge shown will be applicable to the shipment.

All rates are in Canadian funds. Rates exclude any additional surcharges and applicable taxes.

QUEBEC

Postal Code Range	Base Rate 0-100 lbs.	>100 lbs. add per lb.	Postal Code Range	Base Rate 0-100 lbs.	>100 lbs. add per lb.
G0C0A0 G0C9Z9	\$54.10	\$0.59	G5A0A0 G5A9Z9	\$18.45	\$0.20
G0E1A1 G0E9Z9	\$55.95	\$0.61	G5B0A0 G5B9Z9	\$27.20	\$0.30
G0G0A0 G0G9Z9	\$54.20	\$0.60	G5C0A0 G5C9Z9	\$22.30	\$0.25
G0H0A0 G0H9Z9	\$53.80	\$0.59	G5H0A0 G5J9Z9	\$17.30	\$0.19
G0J0A0 G0L9Z9	\$22.30	\$0.25	G5L0A0 G5L9Z9	\$16.20	\$0.18
G0T0A0 G0T9Z9	\$22.30	\$0.25	G5M0A0 G5M9Z9	\$16.20	\$0.18
G0V0A0 G0V9Z9	\$25.95	\$0.29	G5N0A0 G5N9Z9	\$16.20	\$0.18
G0W0A0 G0W9Z9	\$26.05	\$0.29	G5R0A0 G5R9Z9	\$16.20	\$0.18
G0X0A0 G0X9Z9	\$25.20	\$0.28	G5T0A0 G5T9Z9	\$16.20	\$0.18
G0Y0A0 G0Y9Z9	\$26.05	\$0.29	G7B0A0 G7B9Z9	\$16.20	\$0.18
G4A0A0 G4A9Z9	\$18.45	\$0.20	G7G0A0 G7K9Z9	\$16.20	\$0.18
G4R0A0 G4R9Z9	\$28.35	\$0.31	G7N0A0 G7P9Z9	\$16.20	\$0.18
G4S0A0 G4S9Z9	\$28.35	\$0.31	G7S0A0 G8C9Z9	\$16.20	\$0.18
G4T0A0 G4T9X9	\$89.65	\$0.99	G8H0A0 G8N9Z9	\$16.20	\$0.18
G4V0A0 G4V9Z9	\$27.50	\$0.30	G8P0A0 G8P9Z9	\$28.35	\$0.31
G4W0A0 G4W9Z9	\$21.15	\$0.23	G9X0A0 G9X9Z9	\$28.35	\$0.31
G4X0A0 G4X9Z9	\$55.95	\$0.61	J0Y0A0 J0Z9Z9	\$36.35	\$0.40
G4Z0A0 G4Z9Z9	\$22.30	\$0.25	J9P0A0 J9Z9Z9	\$28.35	\$0.31

ONTARIO

Postal Code Range		Base Rate 0-100 lbs.	>100 lbs. add per/lb.	Postal Code Range		Base Rate 0-100 lbs.	>100 lbs. add per/lb.
K0H1C0	K0H1C9	\$15.25	\$0.17	N0H2M0	N0H2T9	\$15.25	\$0.17
K0H1J0	K0H1L9	\$15.25	\$0.17	P0A0A0	P0B9Z9	\$19.15	\$0.21
K0H2J0	K0H2M9	\$15.25	\$0.17	P0C0A0	P0C9Z9	\$10.75	\$0.12
K0H2R0	K0H2R9	\$15.25	\$0.17	P0E0A0	P0J9Z9	\$19.15	\$0.21
K0J1B0	K0J1X9	\$15.25	\$0.17	P0K0A0	P0K1M9	\$82.80	\$0.91
K0J2A0	K0J2B9	\$15.25	\$0.17	P0K1N0	P0K1N9	\$48.20	\$0.53
K0J2C0	K0J2G9	\$20.20	\$0.22	P0K1P0	P0K1P9	\$84.20	\$0.93
K0J2H0	K0J2R9	\$15.25	\$0.17	P0K1R0	P0K1X9	\$48.20	\$0.53
K0L0A0	K0L1A9	\$20.20	\$0.22	P0L0A0	P0L1B9	\$115.60	\$1.27
K0L1B0	K0L1B9	\$15.25	\$0.17	P0L1C0	P0L1G9	\$90.00	\$0.99
K0L1G0	K0L1J9	\$15.25	\$0.17	P0L1H0	P0L1L9	\$115.60	\$1.27
K0L1M0	K0L1R9	\$20.20	\$0.22	P0L1M0	P0L1N9	\$55.15	\$0.61
K0L1S0	K0L1S9	\$15.25	\$0.17	P0L1P0	P0L1P9	\$32.10	\$0.35
K0L1W0	K0L1W9	\$20.20	\$0.22	P0L1R0	P0L1T9	\$90.00	\$0.99
K0L1X0	K0L1X9	\$15.25	\$0.17	P0L1V0	P0L1V9	\$32.10	\$0.35
K0L2A0	K0L2A9	\$15.25	\$0.17	P0L1W0	P0L1Y9	\$127.35	\$1.40
K0L2B0	K0L2B9	\$12.65	\$0.14	P0L1Z0	P0L1Z9	\$55.15	\$0.61
K0L2C0	K0L2C9	\$20.20	\$0.22	P0L2B0	P0L2C9	\$32.10	\$0.35
K0L2G0	K0L2J9	\$15.25	\$0.17	P0L2E0	P0L2E9	\$90.00	\$0.99
K0L2K0	K0L2K9	\$20.20	\$0.22	P0L2G0	P0L2G9	\$55.15	\$0.61
K0L2L0	K0L2L9	\$15.25	\$0.17	P0L2H0	P0L2H9	\$90.00	\$0.99
K0L2M0	K0L2M9	\$20.20	\$0.22	P0M0A0	P0M9Z9	\$22.60	\$0.25
K0L2R0	K0L2S9	\$15.25	\$0.17	P0N0A0	P0N9Z9	\$33.00	\$0.36
K0L2W0	K0L2W9	\$13.25	\$0.15	P0P0A0	P0P9Z9	\$22.60	\$0.25
K0L2X0	K0L3C9	\$15.25	\$0.17	P0R0A0	P0R9Z9	\$32.90	\$0.36
K0L3E0	K0L3E9	\$20.20	\$0.22	P0S0A0	P0S9Z9	\$35.55	\$0.39
K0L3G0	K0M1A9	\$15.25	\$0.17	P0T0A0	P0Y9Z9	\$92.20	\$1.01
K0M1B0	K0M1G9	\$15.25	\$0.17	P1A0A0	P2B9Z9	\$15.25	\$0.17
K0M1J0	K0M1J9	\$20.20	\$0.22	P2N0A0	P2N9Z9	\$49.35	\$0.54
K0M1M0	K0M1M9	\$12.65	\$0.14	P3A0A0	P3Z9Z9	\$15.25	\$0.17
K0M1R0	K0M1R9	\$20.20	\$0.22	P4N0A0	P4R9Z9	\$49.35	\$0.54
K0M2A0	K0M2A9	\$15.25	\$0.17	P5A0A0	P5N9Z9	\$26.30	\$0.29
K0M2B0	K0M2T9	\$15.25	\$0.17	P6A1A1	P6C9Z9	\$22.80	\$0.25
L0A0A0	L0A1C9	\$15.25	\$0.17	P7A1A1	P7L9Z9	\$91.60	\$1.01
N0H1S0	N0H1Z9	\$15.25	\$0.17	P8N0A0	P9N9Z9	\$97.70	\$1.07